

## SUMMARY

Loveland, Colorado-based User Experience Designer with strong attention to detail, endless curiosity, and a passion for solving problems.

## EDUCATION

### Bloc - In Progress

UX/UI Design and Front-end Development Apprenticeship, 850+ Hours

### California State University, Long Beach

Bachelor of Arts in Philosophy with Minor in Communications

## RECENT PROJECTS

### Troop - Desktop and iOS

Research, branding, and iterative design for a cloud storage and organization app focused on simplicity, strong security, and seamless file formatting

### BusyBus - iOS

Research, iterative design, and HTML/CSS for an informative public transit app that solves the problems experienced by a growing city's bus system

## WORK EXPERIENCE

### The Leavitt Group - Commercial Account Manager

2012 - Present (Loveland, CO)

- ▷ Make complicated insurance concepts easy to understand for over 300 small business clients
- ▷ Research and analyze accounts to seek out and correct any issues
- ▷ Delegate tasks and oversee their completion within a small team of agents, providing daily training as needed

### Skis on the Run - Coordinator

2011 - 2012 (Park City, UT)

- ▷ Organized ski rental delivery schedules for several technicians, frequently solving problems in a fast-paced environment
- ▷ Quickly advanced from providing customer service to coordinating appointments and directing a team
- ▷ Implemented new safeguards against incorrect billing and data entry

## SKILLS

UX/UI design  
Usability testing & research  
Brand strategy & identity  
Information architecture  
User personas  
User stories  
User flows  
Wireframing & prototyping  
A/B testing  
Style guides  
Multitasking  
Analytical thinking  
Problem solving  
Written & interpersonal communication

## TOOLS

Figma  
Sketch  
InVision  
Usability Hub  
Marvel POP  
Zeplin  
Draw.io  
Slack  
Microsoft Office Suite  
Google Suite  
Git & GitHub  
Basic HTML & CSS